

# Data Center Operation

Energy-efficient and secure.



Information technology is the “life-blood” of your company. Business data must be securely maintained and available around the clock. For this reason, “security” and “availability” are given top priority in the design of data centers. As a competent FM service provider, we deliver services for the entire lifecycle of your data center.

## Our quality standards

- Securing optimal availability
- Value retention planning
- Optimized maintenance strategies
- Customer-oriented operating concepts
- Compliance with ISO standards DIN
- EN9001/14001, 50001, OHSAS 18001
- FM excellence, GEFMA-ipv®

## Our quality management

- CAFM Navision IPS/web-based reporting
- Customer satisfaction analyses
- Lifecycle analyses of the systems
- Self-assessments
- Service level agreements (KPIs)
- Central standards and legal administration
- Benchmarks/energy statistics
- Internal and external audits
- Subcontractor controlling

## Your advantages at a glance

- Support from experts of the central Center of Competence
- Guarantee of sustainable and transnational compliance of processes
- Start-up support
- Implementation of regular reviews
- Transparent, efficient and reliable FM processes through innovative solutions and best practices
- Diverse product portfolio for high-availability, reliable and energy efficient data centers

## Our services

(available as a complete package or in modules)

### Consulting

- Energy management analyses
- Feasibility studies
- FM operating concepts
- Weakness analyses
- Lifecycle consulting
- Contracting services
- Security and risk management
- Location selection and due diligence

### Design

- Technical building equipment planning
- Approval procedures

### Projects

- Project management
- Testing & Commissioning
- Energy efficient data centers
- Air-flow Management
- IT power connections
- Availability analyses
- Reliability analyses
- Single Point of Failure (SPOF) analyses

### Operation

- 24/7 operational management
- Security
- Best practice solutions
- Trainings
- Employee certification
- Reviews (processes and technology)
- Change management/reporting
- Optimization, harmonization
- Asset management
- FMECA/RAM/ENERGY® analyses
- Warranty management

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Realising Potential.