

## Employee certification

We offer employees certification for data centers.



Employees require extensive knowledge to safely operate a data center and the associated technical infrastructure.

We support managers in identifying this knowledge to ensure that employees have the level of knowledge they need.

To do this, we have developed a certification method that tests the general level of knowledge of technical systems and object-specific information and assesses the completion of practical case scenarios using a targeted approach.

### Objective

- The aim is for the result to help managers and employees to identify weaknesses and remedy these through targeted measures
- The aim is for employees to be motivated to expand their knowledge independently with certification as a "Data Center Operator" or "Senior Data Center Operator"

The requirements, the implementation and the determination of results are described in a process and specified for each individual certification level to ensure that this certification is consistent and comparable for all employees.

The Center of Competence Data Centers / Critical Systems offers needs-based training sessions on the various systems and topics for further employee training, particularly in the field of data centers.

### Our services

(available complete or as modules)

### Test content

- General theoretical test
- Object-specific theoretical test
- Completion of practical case scenarios

### Topics

- Medium voltage, low voltage
- Emergency power systems, UPS
- Fire alarm and extinguishing installations
- Burglar alarms
- Access control systems
- Building control systems
- Cooling and air conditioning systems
- Optimisation measures

### Certification

- Data Center Operator
- Senior Data Center Operator

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